Privacy Statement

MCC is committed to safeguard your privacy online. In general, you can visit the Site without revealing any information about yourself. MCC does collect technical information regarding visits to our Web site, such as IP address, browser type, operating system, and average time spent, to measure use, audit logs and improve the content of our site. We analyze these data for trends and statistics to help us provide you with better and secure service.

We will only request information from you, such as your name, address and e-mail address, in order to respond to inquiry, participate in certain promotions, conduct survey, and approve an application to allow access to specific information and to enroll with our card product services.

Any information you provide will be used for Metrobank Card Corporation's purposes only. It will not be shared with outside individual or any other company, such as direct mail organizations or other third parties, unless required by law. However, Metrobank Card Corporation reserves the right to share such information with its parent company and affiliates and may need to provide your name and delivery address to third parties that Metrobank Card Corporation uses for delivering specific services to you (such as support services for courier purposes).

Use of Cookies

In order to provide better service and more secure service, the use of "cookies" shall be done on occasion. A "cookie" is defined as a small piece of information stored into your PC by the website using your web browser for administrative purposes and the like. No cookie shall contain information allowing the Host to contact visitors to the Site without their permission.

Visitors to the site may tweak their Browser settings in order to prevent cookies from being set. However, visitors who do such may be unable to access certain features of this website.

MCC's Commitment to Privacy and Security

MCC maintains a policy of protecting your right to privacy regarding the collection and use of your personal information on this website. Our privacy policies apply to all visitors of the Site whether or not you are our customer using our internet-related services, or are just visiting our website. We safeguard all information that you may provide us and we do not collect personal information from anyone who is just visiting our site.

Our internet related services are served from a secure server. This means that each page you view and any information you submit is encrypted on its way between your computer and our servers. Even in the highly unlikely event that your transmission is intercepted, it will not be usable by anyone. Your peace of mind and the safeguarding of your information is a top priority for MCC. All internet related transactions are done through a 128-bit SSL.

Furthermore, we require that you use a unique password to access your accounts and transaction information through our website. You can help maintain the security of your personal financial information by not sharing your password with anyone, by changing your password on a regular basis, and by signing off when you have finished your sessions on our website.

Retention and Disposal of Customer Information

In compliance with BSP regulations, we keep the information we gathered from you while you are a customer or until we no longer need it for business, tax, or legal purposes. When we dispose of your personal information, we use reasonable procedures to destroy it or make it unreadable (such as shredding or by wiping electronic data).