

## **Promo Mechanics**

- 1. The Promotion is open to all Metrobank Peso Classic, Gold, Platinum Visa/Mastercard, Robinsons Mastercard, Toyota Mastercard and PSBank Credit Mastercard cardholders in good standing. The Promotion is not applicable to Metrobank Corporate cards, ON Internet Mastercard, YAZZ Prepaid Visa, Metrobank Dollar cards, Metrobank Prepaid and Debit cards.
- 2. The program period is from February 22 to May 15, 2017. Redemption period is from February 22 to July 14, 2017.
- 3. For a single charge slip with a minimum straight or merchant installment spend of P3,000, get any one of the following for FREE:
  - 3 pcs. Red Ribbon Mamon (any flavor)
  - 3 pcs. Red Ribbon Cheesy Ensaimada
  - 1 Greenwich Lasagna Supreme Snack Size (ala carte)
  - 1 Greenwich 6" Solo Ultimate Overload Pizza (choose any Overload pizza)
- 4. For a single charge slip with a minimum merchant installment spend of P25,000, get any one of the following for FREE:
  - 1 Red Ribbon Regular cake (Chocolate Mousse, Ultimate Chocolate cake, Ube cake)
  - 1 Greenwich 12" Barkada size Overload Pizza (choose any Overload pizza)
- 5. "Valid spending" includes all retail transactions such as, but not limited to, purchases at groceries, department stores, gasoline stations, restaurants, etc.; and merchant installment transactions such as but not limited to installment purchase of appliances, jewelry, etc. that have been actually charged against a valid Metrobank credit card of a Cardholder during the promo period.
- 6. Other transactions with no credit card charge slip such as, but not limited to: Bills2Pay, Balance Transfer, Cash2Go, Cash Advance, Internet and Mail Order/Telephone Order are excluded from this promotion. Foreign currency transactions will only be accepted if the foreign currency charge slip bears the Philippine Peso value equivalent of the transaction.
- 7. To claim the free Red Ribbon or Greenwich treats, cardholders must surrender the original customer copy of the approved charge slip worth at least P3,000 and present the Metrobank credit card used for the purchase at the front counter of participating Red Ribbon or Greenwich branches. This offer is not valid in Red Ribbon NAIA branches and Greenwich food court stores (except SM Megamall Food Court), Citymall outlets and kiosks. The promo is not valid in conjunction with other promotions of similar program mechanics. Claiming of treats shall be done at Red Ribbon or Greenwich Dine-In or Take Out counters only.
- 8. Requirements for redemption:
  - a. Name and card number on the charge slip must be the same as the name and card number on the Metrobank Peso Classic, Gold, Platinum Visa/Mastercard, Robinsons Mastercard, Toyota Mastercard and PSBank Credit Mastercard presented.
  - b. Transaction date of the valid charge slip must be within the promo period.
  - c. Transaction amount of the charge slip must be within the spend requirement stated in the Terms & Conditions of this promotion.
  - d. Approved charge slips must not have been previously used to claim Red Ribbon or Greenwich treats.
  - e. Faded, dilapidated or unreadable charge slips are not valid for redemption.
  - f. Manual, photocopied or DUPLICATE charge slips will not be accepted for this promotion.
  - g. Charge slips bearing cardholder's old Metrobank credit card number as a result of a lost or stolen credit card are no longer qualified for redemption.
- 9. Cardholders can only redeem a maximum of two (2) Red Ribbon and two (2) Greenwich treats per store, per visit, per day at any Red Ribbon or Greenwich store. A Metrobank cardholder may only redeem a maximum of two (2) redemptions regardless of the number of unique Metrobank credit cards a cardholder owns.
- 10. Splitting of transactions is prohibited and shall not be allowed for redemption. Splitting is defined as an intentional act of dividing a retail or merchant installment transaction into multiple charge slips to redeem more than one reward incentive. Split transactions is presumed when there are 2 or more transactions in one merchant outlet or establishment over one and the same product or service, and the interval of these transactions were made within 5 to 10 minutes.
- 11. Metrobank Card Corporation (MCC) reserves the right to disqualify a previously approved transaction that was cancelled or charged back within the program period. Should the cardholder receive the incentive but was later on deemed unqualified for not meeting the requirements of the incentives due to disputes arising from erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by MCC to the cardholder's credit card account.
- 12. MCC and/or Red Ribbon or Greenwich shall not be obliged to recognize or replace any unissued, misplaced, lost, stolen, dilapidated or faded charge slips.
- 13. The use of the Metrobank Credit Card in connection with this promo is subject to the Terms & Conditions governing the issuance of Metrobank Credit Card.
- 14. In case of dispute in respect to the cardholder's eligibility, actual charge slips presented, etc., MCC's decision shall prevail. All questions or disputes regarding the cardholder's eligibility for the promo or for any redemption shall be resolved by MCC at its discretion with the concurrence of DTI.

**Reminder:** When presenting your Metrobank Credit Card, kindly ensure that your card is always within sight. If you notice any irregularities, please call the Metrobank Credit Card Hotline immediately.

Per DTI-FTEB SPD Permit No. 2531, Series of 2017. Supervised by the Bangko Sentral ng Pilipinas

Telephone number: (632)708-7087

E-mail Address: consumeraffairs@bsp.gov.ph