

Promo Mechanics

- The Promotion is open to all Metrobank Peso Mastercard credit cards. Metrobank Peso Visa/Mastercard, Platinum Mastercard, World Mastercard, PSBank Credit Mastercard, Toyota Mastercard and Robinsons Mastercard credit cardholders in good standing. The Promotion is not applicable to Metrobank Peso Visa, YAZZ Prepaid Visa, Femme Signature Visa, Femme Visa, Travel Platinum Visa, Metrobank Dollar cards, Metrobank Prepaid and Debit cards.
- 2. The promo is valid from April 10 to 30, 2018.
- 3. The Promotion is open to all Metrobank Peso Mastercard credit cardholders who are KrisFlyer members (if cardholders are not a KrisFlyer member, he/she can apply upon booking a flight).
- 4. Cardholders have the option to pay and book tickets through the following channels:

a. Up to 30% discount on straight payment

Pay using Metrobank Peso Mastercard credit card through singaporeair.com or the SingaporeAir mobile app using the promo code: **SQHOLIDAYS** or silkair.com or SilkAir mobile app using the promo code: **MIHOLIDAYS** or through ticketing offices and reservation hotlines of Singapore Airlines Ltd and Silk Air in the Philippines and through accredited travel agents.

b. 10 months 0% installment plan with free one month billing

Pay using your Metrobank Peso Mastercard credit card through ticketing offices of Singapore Airlines Ltd and SilkAir in the Philippines.

Singapore Airlines / SilkAir Ticketing Offices:

- Singapore Airlines Manila Ticket Office 33rd floor LKG Tower, 6801 Ayala Avenue, Makati City
- SilkAir Cebu Ticketing Office 7th floor Pioneer Building Cardinal Rosales Ave., Cebu Business Park, Cebu City
- SilkAir Davao Ticket Office Suite 056, 5th floor Pryce Center Tower, Pryce Business Park, J.P. Laurel Ave., Bajada, Davao City
- SilkAir Kalibo Ticket Office 2nd floor Casa Felicidad Alba, Archbishop Reyes Street, Kalibo

Reservations Hotline:

- Manila: 756 8888
- Cebu: (+63-32) 505 7871
- Davao: (+63-83) 227 5301
- Kalibo (+63-36) 500 7226

- 5. Promotion is valid for travel out of Manila via Singapore Airlines and Cebu, Davao, and Kalibo via SilkAir, with sale period from April 10 to 30, 2018 (both dates inclusive) and travel period from April 10 2018 to March 31, 2019, except Kalibo, with travel period from April 10 to June 28, 2018.
- 6. Offer is valid for round-trip travel from Philippines to or via Singapore.
- 7. No advance purchase required.
- 8. The promotion only applies to following booking classes:
 - a. Economy Class K, V, N and Q
 - b. Premium Economy Class P and T
 - c. Business Class U
 - d. First Class A
- 9. Fares are prices round-trip per passenger and are subject to currency fluctuation.
- 10. Fare rules and ticket restrictions of the regular fares apply Visit <u>http://www.singaporeair.com/en_UK/sg/flying-withus/fare-tyoes/</u> for complete details.
- 11. The number of seats available for use with this offer may be limited and such seats are subject to availability.
- 12. For Premium Economy Class fares, the travel between the Philippines (Manila/Cebu/Davao) and Singapore are on Economy Class while travel between Singapore and the advertised destination is on Premium Economy Class.
- 13. The baggage allowance is as follows:

Cabin Class	Allowance
Economy Class	30 kg
Premium Economy Class	35 kg
Business Class	40 kg
First Class	50 kg

Free baggage allowance of 7kg (Hand carry). Any excess in checked-in baggage is subject to applicable fees.

- 14. Stopover in Singapore (24 hours and beyond) is as follows:
 - a. Economy Class K & V (not allowed)
 - b. Economy Class N & Q (permitted once either inbound or outbound travel)
 - c. Premium Economy Class P & T (free stopover inbound and outbound)
 - d. Business Class U (free stopover inbound and outbound)
 - e. First Class A (free stopover inbound and outbound)

- 15. When promotion fares are combined with regular fares on a half round trip basis, the strictest rules apply.
- 16. Child or infant discount: as per Market Fare rules.
- 17. These Promotional fares are eligible for KrisFlyer miles. The Qualified Customer must be a KrisFlyer member to earn flights miles for his/her travel. All KrisFlyer program rules apply. To review the rules, please visit ww.krisflyer.com.
- 18. Qualifies Customers shall ensure that they have the appropriate documentation to depart/enter/transit their destination. Singapore Airlines, Mastercard and MCC shall not be responsible for any refund or any associated costs if customer shall be denied enter to a country of transit and destination.
- 19. Other Singapore Airlines and SilkAir terms and conditions found in <u>www.singaporeair.com/SQHOLIDAYS</u>, shall apply.

Priceless Suites Holiday Raffle

- 1. The raffle promotion shall apply from April 10 to 30, 2018 (both dated inclusive).
- 2. The raffle promotion is valid for qualifying purchases under the promotion Pick your Perfect Holiday with Singapore Airlines, SilkAir, and Mastercard through the following channels: Singapore Airlines and SilkAir Reservations/Ticketing Offices, singaporeair.com, SingaporeAir Mobile App, silkair.com and SilkAir Mobile App), restricted to booking with outbound travel between April to June 2018.
- 3. Customer will earn one (1) raffle entry for every Economy Class ticket purchases, three (3) raffle entries for every Premium Economy Class ticket purchased, five (5) raffle entries for every Business Class ticket purchased, and ten (10) raffle entries for every First Class ticket purchase.
- 4. There will be one (1) raffle prize with one (1) winner. The raffle draw will be held on May 21, 2018 at the Mastercard Philippines Head Office, in the presence of a Philippines Department of Trade & Industry (DTI) Representative.
- 5. The raffle prize is Singapore Airlines Suites return air ticket for two (2) to Sydney with itinerary Manila/Cebu/Davao-Singapore-Sydney, return, plus an all-expense paid hotel and tours for 4 days, 3 nights. The travel from Manila to Singapore vice versa will be on First Class while travel from Cebu/Davao to Singapore vice versa will be on Business Class.
- 6. The Raffle Prize is transferrable but not convertible to cash or any other item.
- 7. Mastercard and Singapore Airlines reserve the right to validate Qualifying Purchases and winning entries prior to announcement of winners and awarding of the Raffle Prize. Mastercard and Singapore Airlines reserve the right, in concurrence with DTI to reject a participant in the Promotion if he/she is unable to satisfy the conditions set out in these terms and conditions.

- 8. Winning entry drawn during the electronic raffle draw must have a valid Mastercard account in good standing at the time of the raffle draw and prize redemption.
- 9. The name of the winner will be published, within two (2) weeks after the determination of the winner, on the Singapore Airlines Facebook page. Winner will also be notified by phone and an official notification letter sent by registered mail to the winner's address, based on the Mastercard Cardholder's information in the record of the respective Designated Banks. Winner must sign the Release, Waiver and Quit Claim Form and present the original notification letter, their winning eligible Mastercard Consumer Card, the original statement of account (SOA) or original charge slip (indicating the winning Qualifying Purchase), their tax identity number (TIN) or community tax certificate (CTC) and a valid government-issued photo ID.
- 10. There will be a 60-day period for each winner to claim his/her prize. The 60-day period for claiming of the Prize shall commence from the date of the winner's receipt of the official notification. If for any reason, the winner does not claim the Prize within such 60-day period, the Prize will be forfeited with the prior approval of DTI.
- 11. The Raffle Prize do not include domestic flights within Australia, meals and transportation (other than those expressly provided for), spending money, excess baggage allowances, and all other ancillary costs and expenses, all of which shall be borne by the winner and his/her companion.
- 12. The tickets of the winner must be issued within 60 days after the winner receives the official notification. Travel out of the Philippines is valid until January 15, 2019. The seats are subject to availability and confirmation.
- 13. Winner and his/her companion shall be responsible for securing travel documents (passport, visa, travel insurances, etc.) required by government authorities. Winner and his/her companion shall bear the applicable government taxes, fees and charges and all other costs and expenses in redeeming and using the Raffle Prize.
- 14. Mastercard Asia/Pacific Pte Ltd and Singapore Airlines' decision, in concurrence with the DTI's rules and regulations, regarding the Promotion will be deemed final and non-negotiable.
- 15. Visit singaporeair.com/SQHOLIDAYS for more details.

CAB Approval No. 0826-03-23-S2018 Per DTI-FTEB Permit No. 5883, Series of 2018. Supervised by the Bangko Sentral ng Pilipinas Telephone number: (632)708-7087 E-mail Address: consumeraffairs@bsp.gov.ph