

Promo Mechanics

I. Qualification:

1. This promo is open to select METROBANK credit cardholders who will purchase at the ZALORA website or ZALORA app within the promo period.

II. Promo Period and Discount:

- 1. Promo period is valid within 2 months from the Birthday month. (e.g. Birthdate is July 1. Promo code is valid until August 31.)
- Select METROBANK credit cardholders are entitled to get 20% off with a minimum spend of P1,500 one
 time per account when they shop at the ZALORA website or app, valid for existing and new customers.
 To avail, use code sent via email or viber upon checkout. Code redemption is valid for 2 months from 1st
 day of the month.

III. How to avail of discount:

- 1. Log-on to http://www.zalora.com.ph
- 2. Click on Shop Women, Shop Men, Shop Kids to begin.
- 3. Select product categories.
- 4. Select product.
- 5. Select size and click on "Add to Bag".
- 6. Once finished, click CHECKOUT NOW to proceed.
- 7. Log in or Register by Signing in via Facebook. Input Customer Information such as name, phone number and delivery address.
- 8. Select "Credit Card" as Payment Method and add card information.
- 9. Click "Have a promo code? Enter it here".
- 10. Enter promo code sent via email or viber then click APPLY.
- 11. Click "Order Now" to finalize order
- 12. Discount will be deducted from subtotal.
- 13. Click ORDER NOW to finalize the order.

IV. Promo Exclusions:

- 1. Promo code is not valid on essentials items.
- 2. Brand exclusions apply. Discount is not valid on the following categories and brands: (full list: www.zalora.com.ph/faq-non-sale)

V. Customer support:

 For any questions or clarifications, please contact ZALORA Philippines hotline at +632 8858 0777 or e-mail: <u>customer@zalora.com.ph</u>

Per DTI Fair Trade Permit Number FTEB 101313, Series of 2020.

Supervised by the Bangko Sentral ng Pilipinas

Email Address: consumeraffairs@bsp.gov.ph

SEC Registration No. 0000127904. SEC Certificate of Authority No. 994 (2008)